

Regulations for private shipments of frozen goods

Read these instructions before you send private packages of frozen goods to friends and family in Denmark, in order to avoid delays and extra expense.

All packages of frozen goods sent with Royal Arctic Line to Denmark are subject to Danish and EU customs regulations and veterinary regulations.

It is the shipper's responsibility to ensure the package complies with the regulations.

Should the Veterinary Authorities and/or Customs and Excise in Aalborg or other authorities determine that a private package of frozen goods does not comply with regulations, the package will be held back. At worst, the package may be returned or destroyed at the shipper's expense.

In any case, it means delayed delivery and extra expense which the shipper or the recipient is at risk of paying.

Veterinary regulations

Detailed customs information can be found in "Bekendtgørelse om veterinærkontrol ved indførsel af animalske fødevarer" www.retsinformation.dk (Order concerning Veterinary control of imports of animal foods)

Chapter 9 "private import". When the package is submitted for shipment, the contents must be declared. The weight of each article must be noted on the consignment note.

Max. 5 kilos per recipient You can send up to 5 kilos of meat or fish per recipient in Denmark. Note that it is not permitted to export meat from the following animals:

- Narwhal
- Fin whale
- Humpback whale
- Sperm whale
- Bowhead whale
- Pilot whale
- Harbour porpoise
- Walrus
- Polar bear

The following however, may be exported to Denmark:

- Common minke whale from West Greenland

Packages for more than one person If you want to send goods to several recipients together in one package weighing more than 5 kilos, you must pack the goods for each recipient individually, complying with weight limits and other rules and clearly marking each individual package with the recipient's name and address.

Buying a transport box from us You can buy a transport box suitable for most 5-kilo frozen goods packages at the Royal Arctic Port Service office.

Customs regulations

If the value of an individual 5 kilo package exceeds €45, VAT must be added. This VAT is charged to the recipient. If the value of an individual package exceeds €500, VAT and duty are charged. This is also paid by the recipient.

The value is determined in accordance with fixed amounts that are set by the Danish Customs.

Information regarding present values can be obtained at Told & Skat in Denmark. Shipment Freight for private packages of frozen goods must always be paid when the package is submitted for shipment, whether the package is being sent to Denmark or internally in Greenland.

For recipients outside Aalborg and North Jutland (postal codes below 9000) Royal Arctic Line delivers the shipment to the cold store nearest to the recipient's address. The recipient is notified by letter where to collect the shipment. This transport is also paid by the shipper when the shipment is submitted.

– Ask at your local port office if you have any queries